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CAMPUS POLICE

The first documented presence of law enforcement personnel on college and university campuses occurred when Yale University hired two city of New Haven police officers to walk foot patrol on its campus in 1894 (Bordner and Peterson 1984; Powell 1994; Sloan 1992). As we enter the twenty-first century, campus police agencies now form the core of specialized protection and law enforcement at postsecondary institutions in the United States and Western Europe. This evolution has seen the campus police shift from providing little more than a campus watch function to one in which highly trained and specialized professional law enforcement officers engage in law enforcement, crime prevention, and service-related functions. This century of evolution also saw the number of agencies grow to nearly one thousand as of 2002 (<http://dpsw.usc.edu/UnivPDWeb.html>).

Campus police agencies developed as a direct outcome of returning World War II veterans and the arrival of the baby boomers at college during the 1960s. Additionally, although sharing many of the organizational and operational characteristics of local police agencies, they also face some unique challenges. Finally, with expansion and increased specialization of their role on campus, the future of campus police agencies involves further adaptation to changing needs and circumstances.

The Development of Modern Campus Police Agencies

The development of campus police agencies during the twentieth century involved an evolution in the role the agency played on the campus. The first decades of the century saw no university-based formal police entity on college or university campuses. Rather, the campus "watchman" or guard became a familiar presence at many postsecondary institutions. These

individuals were part of the campus maintenance department, were typically retired, worked only at night or on weekends, had no law enforcement training, and expected only to secure campus buildings.

During the 1930s and 1940s, campus "watchmen" began enforcing college and university rules and monitoring violations of codes of conduct. Again, however, these individuals had no formal law enforcement training and were little more than security guards. During the late 1940s and early 1950s, an influx of WWII veterans flooded the college campus, forcing campus administrators to recognize a need for a more formal presence of security officials on campus. During this period formal "campus security departments" or "campus police departments" began appearing on college campuses. Separated from campus maintenance, these units were typically headed by administrators who were either ex-police officers or whom universities had hired away from local police departments. These individuals then turned to an organizational model with which they were most familiar—municipal police agencies—to structure the operational and tactical aspects of the department. Although more formalized in appearance, the individuals who worked for these departments did not differ greatly from their predecessors—poorly trained and educated, often retired, and generally not in a position to engage in true law enforcement functions.

With the coming of the baby boom generation to college during the 1960s and 1970s, colleges and universities faced a variety of pressures, including tremendous increases in the sheer numbers of students attending school; active political environments on campus that included protests; wide acceptance of drug use; and a much freer lifestyle among students. Because of these factors, college and university presidents were under increasing pressure to ensure order and prevent harm to property. They responded by allocating unprecedented resources to the

campus police, including funding to hire additional officers, as well as approving enhancements to officers' responsibilities. Concurrently, colleges petitioned the states to grant full police powers to campus officers and when the states agreed, it paved the way for the emergence of a true campus police entity on campuses.

During the 1980s, campus police agencies sought further "professionalization" of officers. This was achieved by upgrading prospective officers' qualifications and training requirements, developing specialized units within departments (for example, SWAT teams, detectives), and increasingly adopting not only the tactical, but the operational characteristics of municipal police departments. Officers relied heavily on automobiles to patrol campus, response time was emphasized, and crime control and order maintenance were stressed as key functions of the department. Some campus law enforcement agencies pursued—and were granted—national accreditation, further enhancing their stature.

By the 1990s, according to Jackson (1992), Lanier (1995), and Sloan, Lanier, and Beer (2000), campus law enforcement agencies, like their municipal counterparts, began to experiment with community-oriented policing (COP) or problem-oriented policing (POP) as new "organizational models."

Thus, the twentieth-century saw formal law enforcement on college campuses evolve from "officers" performing little more than a campus watch function to officers receiving training comparable to that received by municipal police officers. Further, the evolution saw campus police move from being housed in the campus maintenance division to being housed in a separate unit within the larger organization, headed by a "chief" or a "director." Finally, as local police agencies began exploring new organizational models, campus police agencies began looking to models such as COP and POP to

determine their applicability on the college campus.

Organizational Characteristics and Functions of Campus Police Agencies

The single most important source of data on campus law enforcement is the Justice Department's *Campus Law Enforcement and Administrative Statistics* (CLEMAS). In 1995, the Bureau of Justice Statistics (BJS) surveyed more than six hundred police agencies located at a random sample of four-year institutions of higher education in the United States with twenty-five hundred or more students to determine the nature of law enforcement services at these campuses (Reaves and Goldberg 1996; <http://www.ojp.usdoj.gov/bjs/pub/pdf/clea95.pdf>). The survey described the agencies in terms of their personnel, expenditures and pay, operations, equipment, computers and information systems, policies, and special programs.

Several studies using these data (for example, Bromley and Reaves 1998a, 1998b; Paoline and Sloan 2003; Reaves and Goldberg 1996) have shown that campus police agencies "mirror," in many ways, traditional municipal police departments. Similarities include a well-defined and paramilitary-based rank structure; comparable operational practices and written policies; equivalent levels of training; use of technology, including computers, 911 systems, and advanced communications capabilities; analogous service functions, including provision of emergency medical services and search and rescue operations; and comparable use of officer protective equipment such as body armor, batons, and pepper spray. Additionally, Paoline and Sloan (2003) found strong similarities between the organizational structure of campus agencies and that of municipal police agencies.

The Unique Challenges Facing Campus Police Agencies

Although campus and municipal police departments share many of the same tactical and organizational characteristics, and both focus on engaging in crime control, order maintenance, and service to the community, campus police do face challenges not encountered by local law enforcement.

One unique challenge faced by campus law enforcement involves federal crime reporting requirements. Unlike their municipal counterparts who may choose to release local crime statistics to the FBI each year, campus police agencies are under strict mandate from the Clery Act to make campus crime statistics available to current and prospective students, parents, and university employees each year. Failure to do so may result in sanctions, including reductions in federal financial aid for the college or university. Thus, careful record keeping and dissemination of information involving campus crime are tasks to which campus law enforcement must devote far more resources than do local police agencies.

Another unique challenge faced by campus law enforcement is the transitory nature of the college campus. While certain areas of a municipal police agency's jurisdiction may be transitory, a college campus experiences large numbers of students graduating and new students arriving each year, along with the departure and hiring of faculty and staff and the large numbers of visitors on campus each day. This more transitory environment, particularly when combined with a large physical plant, creates unique problems that campus police must address daily through tactical and administrative considerations.

Finally, despite efforts to professionalize itself, including upgrading training and education requirements, pursuing accreditation, and transforming itself into a "modern law enforcement agency" (Sloan 1992),

campus law enforcement too often confronts the perception that somehow officers are little more than "door shakers" (Peak 1995). Because modern campus police agencies evolved from campus maintenance departments and for most of the twentieth century "officers" were little more than security guards, old stereotypes remain. By adopting new organizational models such as the COP model, campus law enforcement will slowly help the campus community overcome its stereotypes of who campus officers are and what they represent.

Modern campus police agencies serve as the foundation for security, crime control, order maintenance, and service on college and university campuses around the nation. The twentieth century saw the growth, development, and eventual arrival of formal law enforcement entities on campus whose officers receive training not only on par with, but sometimes exceeding, the training received by municipal police officers. As we move into the new century, campus law enforcement agencies began involving themselves even more with the campus community via new "models" of policing such as COP and POP. Such models may prove invaluable in helping campus agencies address the unique challenges they face and continue to grow and develop.

JOHN J. SLOAN, III

See also *Community-Oriented Policing: Practices; Problem-Oriented Policing*

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An Afternoon with a Nichols Legend

by Brianne Callahan, Director of Alumni Relations

When I arrived to meet Herb Durfee, the director of public safety at Nichols College for 23 years, at his home in Lehigh Acres, Fla., I was prepared with a notebook and tape recorder because several alumni informed that he liked to tell stories.

As I walked to the front door, I noticed there was no car in the driveway and thought that I had the wrong address. I pulled the screen door open and was ready to knock when a booming voice came from within, "Do you have your Nichols College ID?" I was startled, but was not about to mess with the man behind this voice. As I reached down to retrieve it, I heard laughter. The door opened, I looked up and there he was... the man, the myth, the Nichols legend... Herb Durfee wearing his public safety uniform from head to toe. I laughed. This was the beginning of my afternoon with the man who so many Nichols alumni fondly and vividly remember.

Recalling his Nichols days, Herb told me he was offered the job of public safety director on the spot after he took charge breaking up a fight in Budleigh Hall. He also mentioned the help

he got from the football players keeping students in line. "The football players were the big boys on campus. I said to Mike Vendetti, 'Do your guys want to work for me? I will pay them and if I ever have trouble, the guys can be my back up.'" He has some stories that he "dares not repeat," from finding beer in toilets to Peeping Toms in the girls' locker room. Herb still laughs at the antics, saying, "Some of the stuff, you wouldn't believe!"



While Herb may have been reluctant to tell stories, others were not. John McClutchy '72 recalls a time in 1970 when, under Herb's watchful eye, Christ-

mas almost didn't come for him, his wife, Janet, and their newborn, Kelly: "It was close to midnight on December 23, and we had just finished decorating our freshly cut tree with strings of popcorn and berries picked from the bushes outside of our apartment at Durkee's farm house, directly across from Forestry Hall. There was a knock at the door and I opened it to see the familiar and, usually, comforting smile of Herbie, the ubiquitous head of security. Herbie commented on the beauty of the tree, saying, 'It looks so fresh, it could still be growing.' As he was leaving, he mentioned fresh footprints that he found in the snow by the pine-tree grove behind Forestry Hall. With the snow still coming down pretty hard, he said the footprints would be 'just memories in a little while.' When classes resumed after the first of the year, there was a notice posted throughout the campus seeking information about a pine tree that was cut from the grove behind Forestry Hall. That was the last I ever heard about that night until my graduation in 1972. Herbie came by to wish me well and to ask me keep in touch. 'Oh, and stick with those fresh-cut Christmas trees,' he said. 'The fake ones, well, they just won't create the same memories.'"

John Maffeo '75 was also quick to share a memory of Herb and pinball machines in the foyer of the Bison's Den.

"On his rounds around campus, Herbie would always stop by to make sure that the bar was closed on time," he recalls. "He would come into the bar and walk up behind you and whisper in your ear, 'Got a quarter?' That was Herbie's way of getting a few games of pinball in. Herbie was the 'Pinball Wizard' of Nichols College back then. He was tough to beat. For the record, once in a while Herbie did have a couple of quarters in his pocket and actually put them in the machine."

With a lifetime of memories at Nichols, Herb retired in 1984 and moved to Florida with his wife, Vivian. They enjoyed traveling up until her death in 2010. He plans to return to Nichols in the fall to celebrate homecoming.

In my nearly three hours visiting with him, I pressed him again on the students and pranks he most remembers. He just laughed and said, "I won't mention any names. I am taking their stories to the grave." I departed his home, but not without receiving a big hug. I didn't have the pleasure to know him while he worked at Nichols, but I can tell you that what you hear is true, Herb Durfee is one of a kind.

A special thank you to Herb's daughter, Karen Simiani, and granddaughter, Laura Bonnette, for making my visit possible.

Dedication



Herbert Edward Durfee, better known to us at Nichols College as Herbie, came to Nichols in 1963. Since that time, he has worked as head of our security department.

We felt that due to this long standing dedication, he deserved a little thanks in return. To you Herbie, we say "thanks". Thanks for all the long hours and hard work. Thanks for being you.

After asking students, faculty, and administration their opinion, there seemed to be a general concensus - faith, trust, and respect. A man like Herbie deserves nothing less.

Often times we take for granted the fact that Herbie is always around, always there when you need him. Ready and willing to help if he can. Herbie is not the kind of man who accomplishes one task and basks in the glory of that task. He is a man who quietly accomplishes many tasks, never asking for any recognition for what he's done. His position between the students and administration has indeed caused him many headaches. But Herbie always finds a bright spot in any situation and moves forward with that. We felt that the 1986 yearbook should be dedicated to someone who has been a positive influence on our lives, someone whose hard work and modesty deserves recognition. That man is you, Herbie Durfee.

So from all of us to you
I've seen changes here at school
But none as welcome as the arrival of you.

Anonymous

AP 4, 1973

Nichols Security Patrol Improves Communications

By DAVE TENBROECK

The history of the security patrol is still very young, having just been formulated in October of 1969. Many colleges at this time were having problems on their campuses and needed improved security to protect both the property and the students. Administrators suddenly realized that the school populations had students that were willing to learn and train in the basic security methods under the Nichols, having seen the success in the other colleges and universities, decided to try it on our campus involving Nichols' students under the direction of Officer Herb Durfee. The first year, members of the Nichols Fire Department were chosen and worked a shift until six a.m. Two patrolmen would then be on duty every night in order to give full campus coverage and protection. In September of 1970 the division shifted from the fire department to become an organization with its own officers and men. Not only firemen, but anyone that passed the qualifications and interview can become a member.

Today the Nichols Security Division, after four years of growing and improving, not only works seven nights a week, but also covers sports events, big weekends, special events, plus many of the local affairs on the "Hill", such as the Dudley Hill Fair. The officers in charge are Red Cross Emergency First Aiders and also qualified in police and school security procedures. Within the past year, the Security has purchased two way radios, with the base station located in the fire department.

The Nichols students should feel proud and happy that there is security available all night long in case of emergency, and that they have the full co-operation of the administration and directorship of Herb Durfee.

Earth Day on April 11

On April 11, the now historical Earth Day will be observed here at Nichols. It all started three years ago when the Nichols Student Body went on its famous strike. The strike, rather than destructive, was coordinated with Earth Day, and we all turned out to clean the campus and its surroundings areas of the garbage accumulated over the year. Last year we observed Earth Day again, but it didn't start with a strike. Instead, work crews from each dorm spent the morning spring cleaning. Gigantic piles of cans, bottles, paper, leaves and other debris were accumulated.

This year will be much like last. April 11 won't start with a strike. We have our parietal hours, our hair and even a few coeds. The campus, as always, has taken a beating during the winter months. Now that the snow has melted, the trash sticks out like a sore thumb. Its time for Spring Cleaning! Our campus is potentially an esthetic beauty. Each dorm has its own "beach" for our leisure during the warm spring days. But much like the public beaches surrounding Boston and Cape Cod, there is broken glass for our feet and cups and cans for us to look at. On Wednesday April 11, we all need to get out and help for the dorm with the most spirit and the largest amount of trash, there is a free keg of beer. A band will be on campus for the afternoon's entertainment as reward for the morning's work. There will also be plenty of beer to drink during the afternoon. Co-operation has always been strong and continuence is a necessity. We shall all look forward to the day off from classes—and the afternoon classes, but work will be first. In the afternoon, when the cups of beer are passed out, keep in mind—while you still have—that you've just cleaned the campus and its absurd to clutter it again the same day.

use toys until the ship is actually sitting with its hull on top of the surface. Gene Hackman, playing the part of a preacher, leads the group of eight individuals from the function room to the engine room which is three decks above. The group travel through the ship with the rushing water flooding every compartment behind them. There are a few tense moments when the audience just about gives up all hope of anyone making to the surface alive. How many if any of the right make it to the surface I dare not tell, for that may stop you from urging the stars to keep going.

For those of you who try to find fault with the special effects crew,

use the rapus and n around so that his apart with the mus out.

For the movie got for hidden meanings maybe this film is 1 plot if you want to evolves about four ci are getting away fro are going to travel d in the back woods of t newly constructed da the men has an exp will never be forgotte may say they dese ever happened to the looking for a movie to don't care what it's maybe you should "Deliverence."

SOCIETY FOR THE ADVANCEMENT OF MANAGE

On March 12th, the SAM senior chapter of Worcester monthly meeting at the Yankee Drummer. Mr. B.B. Fruszt on small company turnarounds. In the last few years a larg of basically solid companies have run into serious fina faculties. Mr. Frusztajer discussed some of the criteria th used for identifying potential turnaround companies. He some typical solutions, and showed some actual case results.

Next month's meeting on April 9th, Mr. Roland A. Eric talk on "where is your company headed." All Nichols Coll members are welcome to come to this meeting.

On March 21, Mr. Channing Wagg of American Optical i a workshop here on campus. The students were put into groups and had to match their knowledge and skill on building according to the blueprints given. The students found out how they can work in small groups.

On April 4th SAM is sponsoring a trip to General Mot purpose of the trip is to see the management systems now G.M.

April 11— See Special Speaker

Tenative for April — SAM will be going to the Anne-Laust Co. in New Hampshire, watch for bulletins on this trip.

SAM is currently making plans to send a few students to B for SAM's International Conference. More information about be published when plans are final.
President Fred Fogel

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Bison Dec. 13, 1988

Crimes on Campus

by Joon Mo Ku

There was an article in the Oct. 6, 1988, issue of USA Today dealing with crimes on campuses entitled: "Campus Crime: Unlocking The Secrets". According to the article, in general, the average number of crimes on campuses in the 50 states have risen 5.1% from 1986 to 1987. The average number of students per crime was 15.1 and the number of students per violent crime was 500.4. Violent crimes, in this case, include murders, assaults, armed robberies, and rapes.

The article indicates that more students in the East and Midwest are more aware of crimes on campuses. It also shows that students at larger schools (over 15,000 enrollment) are more aware of rapes, murders, and assaults. Whereas, students at medium-sized schools (5000-15,000 enrollment) have a higher awareness of alcohol problems. Students at smaller schools (under 5000 enrollment) feel safer walking alone after dark. Unlimited access to dorms is most prevalent in the South (39%) and least prevalent in the East (16%). Students' responses show that one is equally likely to have personal property stolen regardless of what part of the country he/she attends school.

The article also provides a list containing 549 colleges with on-campus residency and at least 2,000 full-time students.

66 out of the 549 colleges declined to participate in this report. An additional 142 schools voluntarily responded to the survey although they didn't meet the criteria mentioned above. Nichols College was one of these schools.

The charts provided in the article are also included here.

One thing must be kept in mind when viewing the charts: the number of total crimes for each college is based on the number of incidents reported rather than actual crimes.

Chart A shows the top five schools with the highest crime rates in Mass, and chart B shows the top five schools with the lowest crime rates in Mass. Chart C indicates that Nichols College has the 11th highest crime rate out of 35 colleges in Mass. It also shows that one out of every 2 1/2 students at Nichols commits some kind of crime.

The three charts reveal that the size of the college doesn't necessarily have to relate to the number of crimes on campus.

Chart D shows the campuses with the most/least students, the most/least crimes, and increase/decrease in crime rates.

Please, let's work together to make Nichols a "crime free" college!

CHART A. TOP 5 CAMPUSES IN MASS. WITH HIGHEST CRIME RATES

| School (Enrollments) | Total Crimes 1987 | % Change in Crime Rates '86 to '87 | Students per Crime | Students per Violent Crime |
|--------------------------|-------------------|------------------------------------|--------------------|----------------------------|
| Univ. of Mass. (26,070) | 1,349 | - 12% | 19.3 | 372.4 |
| Harvard Univ. (16,620) | 1,345 | - 8% | 4.9 | 106.7 |
| Boston Univ. (18,756) | 974 | + 11.44% | 19.2 | 360.6 |
| Boston College (10,435) | 924 | - .9% | 11.2 | 254.5 |
| Northeastern U. (16,620) | 639 | - 16.6% | 27.6 | 401.4 |

CHART B. TOP 5 CAMPUSES IN MASS. WITH LOWEST CRIME RATES

| School (Enrollments) | Total Crimes 1987 | % Change in Crime Rates '86 to '87 | Students per Crime | Students per Violent Crime |
|---------------------------|-------------------|------------------------------------|--------------------|----------------------------|
| Boston Conservatory (378) | 5 | - 37.5% | 75.6 | 378 |
| North Shore C.C. (2,206) | 11 | n/a | 200.5 | 1,103 |
| Emmanuel College (581) | 35 | - 46.1% | 16.6 | 581 |
| Wellesley College (2,114) | 42 | 0 | 50.3 | 528.5 |
| Roxbury C.C. (1,996) | 56 | - 31.8% | 42.4 | 399.2 |

CHART C

| | | | | |
|-----------------------|-----|-----|-----|-------|
| Nichols College (850) | 382 | n/a | 2.4 | 114.5 |
|-----------------------|-----|-----|-----|-------|

CHART D. COMPARISONS

| School (Enrollments) | Total Crimes 1987 | % Change in Crime Rates '86 to '87 | Students per Crime | Students per Violent Crime |
|--------------------------------|-------------------|------------------------------------|--------------------|----------------------------|
| Most Students | | | | |
| U. of Texas (46, 140) | 1,269 | - 8.5 | 36.3 | 2,307 |
| Least Students | | | | |
| Boston Conservatory (378) | 5 | -37.5 | 75.6 | 378 |
| Most Crimes | | | | |
| Michigan St. U. (33,669) | 4,845 | + 8.5 | 6.9 | 189.1 |
| Least Crimes | | | | |
| Boston Conservatory (378) | 5 | -37.5 | 75.6 | 378 |
| Most Inc. in Crime Rate | | | | |
| Muhlenberg C., PA (1,534) | 207 | +172.3 | 7.4 | 383.5 |
| Most Dec. in Crime Rate | | | | |
| S. Georgia College (681) | 13 | -67.5 | 52.3 | n/a |

continued on next page

...Crime

continued from previous page

N.C. SECURITY STATISTICS

| Incident or Crime | Number Reported to Security | Number Cleared | Police Activity | Arrests | % Cleared |
|-------------------------|-----------------------------|----------------|-----------------|---------|-----------|
| Alcohol Violations | 120 (159) | 113 (153) | 2 | 0 | 95.5 |
| Assault | 6 | 5 | 3 | 2 | 83.3 |
| Assault, Sexual | -- | -- | -- | -- | -- |
| Breaking and Entering | 5 | 2 | 2 | 0 | 40.0 |
| Break & Enter, Attempt | -- | -- | -- | -- | -- |
| Disturbance/Fight | 47 | 38 | 6 | 0 | 80.6 |
| Drug Related | 21 | 14 | 7 | 1 | 66.7 |
| False Alarm | 9 | 7 | 3 | 0 | 77.8 |
| Fire | 4 | 0 | 0 | 0 | 00.0 |
| Harassment | 2 | 0 | 0 | 0 | 00.0 |
| Miscellaneous | 104 | 86 | 8 | 1 | 82.7 |
| Motor Vehicle Accident | 10 | 10 | 7 | 1 | 100.0 |
| Motor Vehicle Violation | 10 | 8 | 1 | 0 | 80.0 |
| Suspicious Person/Car | 26 | 16 | 4 | 0 | 61.5 |
| Suicide | -- | -- | -- | -- | -- |
| Suicide, Attempt | -- | -- | -- | -- | -- |
| Larceny | 45 | 12 | 2 | 0 | 26.7 |
| Trespassing | 17 | 14 | 6 | 0 | 82.4 |
| Unauthorized Entry | 7 | 2 | 0 | 0 | 28.6 |
| Vandalism | 49 | 15 | 4 | 0 | 30.6 |
| SUB TOTAL | 482 | 342 | 55 | 5 | 71.0 |
| Information | 176 | -- | 19 | 2 | -- |
| TOTAL | 658 | -- | 74 | 6 | -- |

... Poll

(continued from page one)

**CAMPUS ANTI-R
AN ANGRY, A**

4. In your opinion, which candidate would do a better job dealing with the

Nichols Security Everything You Need To Know

by Andrea DiNapoli

This is an article informing you of Security's duties and responsibilities. Many freshman and transfers, after a heartwarming weekend here at Nicky-U, have gotten into serious trouble with security. If students know the procedures involved in governing this campus, then hopefully they can avoid trouble in the future.

First, let's get to know the staff, there is Ed Bradway, Director of Security, along with officers John, Todd, Bob, Steve, Dalena, and Brian. There is also Student Security as well. The officers help with lockouts, enforcement of the drug and alcohol policies, parking violations, and motor vehicle lockouts. The Security office is located in the lower level of Alumni Hall, and the number you can reach them at any time is 949-0737.

The worst gripe students have about security is how they perform their jobs, especially when alcohol and drugs are involved. Any officer who has just reason that there is a party in progress, must first knock on the door of the room. If nobody

answers the door, they have the right to key the door and enter the room. If nobody in the room is twenty-one, then security takes down the names of the individuals in that room and dispose of the alcohol.

Many students wonder what happens to the alcohol once it leaves the room. The officers must take the alcohol to the security office where it is disposed of by Ed Bradway. "I personally saw the alcohol in the office, and Mr. Bradway assured me that no officer consumes any of it."

When drugs are involved, especially marijuana, an officer is called into the dorm and must pinpoint the room from which the smell is coming from. Along with an R.A., they search the room for any illegal substances. If any drugs are found, security seizes the drug, and the matter is then taken up with the school.

The best way to deal with security is to avoid any illegal activity that could bring them to your door. Hopefully this will be a much safer and happier year for the students at Nichols College.

Nichols College Students Receive Herb Durfee Book Scholarships

Dudley, Mass., August 10, 1990— Four students at Nichols College are the first recipients of the Herb Durfee Book Scholarships. The book scholarships, awarded by the College's Security Office are given to juniors or seniors who are involved in college and community activities. The scholarships honor Durfee, who recently retired after 27 years of service to the College.

Scholarship recipients are Shannon Belanger of Charlton, John Campbell II of Leominster, Paula Mastriano of Bristol, R.I., and Paula J. Sidebottom of Southbridge.

Belanger, a senior majoring in management at Nichols, has been inducted into the Zeta Alpha Phi Honor Society and the Delta Mu Delta National Honor Society, and is a member of the Management Club. A graduate of Marianapolis Prep in Thompson, she is the daughter of Pamela Davey of Charlton and David Belanger of Spencer.

Campbell, a senior majoring in management, has been inducted into the Zeta Alpha Phi Honor Society and the Delta Mu Delta National Honor Society. He has

served as president of Amnesty International at Nichols and vice president of the Public Administration and History Club. A graduate of Leominster High School, he is the son of Margaret Gove of Leominster.

Mastriano, a senior majoring in management, served as secretary of the Drama Club and is a member of the Varsity Club and the football cheerleading squad. A graduate of Bristol High School, she is the daughter of Edward and Gilda Mastriano of Bristol, R.I.

Sidebottom a senior majoring in management information systems, has been inducted into the Zeta Alpha Phi Honor Society and the Delta Mu Delta National Honor Society. She also served as co-president of the MIS Club at Nichols. A graduate of Southbridge High School, she is the daughter of Carol Sidebottom of Southbridge, and Donald Sidebottom of Southbridge.

Nichols, a four-year independent college, has a specialized mission: the study of free enterprise capitalism, primarily through instruction in business and public administration.

New York, New York

Press Release

by Caroline C. Ayres,
Clark Trustee of Nichols Academy

Letter To The Editor

Dear Bison Editor

A recent article in *The Bison* questioned the role Nichols Security plays on campus. The author of the article investigated one incident and concluded that he had become suspicious of what our job was. The author's "investigation" involved speaking with only one side of a three sided story. While I am strongly tempted to use this space to debate his version of the facts, I will refrain from doing so in order to discuss the larger issue brought up by the author of that article.

At any institution of higher education, the primary reason a security function exists is to provide a safe environment in which students and staff can live, work and study. This is carried out in many ways. One of the most important is by providing services to students. Response to room lockouts, car lockouts and requests for auto jumpstarts are examples of services that are provided here. These are small services, but important nonetheless.

A college security department should strive to make the campus safe by suggesting improvements to the physical plant. The addition of deadbolt locks to many residence hall doors, updating and increasing security lighting, and the construction of the Center Road Walkway have all been accomplished in the last five years. All came about from proposals made by the security department on this campus.

Another way Nichols Security promotes a safe environment is through our role as policy enforcers. Residence policies designed to promote the common good are among those enforced, as is the Alcohol Policy. I believe the College sees enforcement of the Alcohol Policy as one method of attempting to control other related problems. Abuse of alcohol plays a part in virtually every case of vandalism and violence on this campus, and is nationally recognized as a factor in most date rapes. Unassigned residence hall damage has risen to record levels this year. I can't remember the last time a fight occurred at Nichols between two sober combatants. The College hopes that by controlling alcohol, related problems will be minimized. Contrary to other campuses I'm aware of, Nichols relies on the security function to be the primary enforcers of the Alcohol Policy, thus our being labelled as "and elite alcohol task force." Enforcement of the Alcohol Policy is not a fun job, but is necessary to promote some sense of order.

A discussion of the role of Nichols Security would be incomplete without mentioning some of the unique tasks we do that set us apart from similar groups at

other colleges. The "Dining Hall Detail" is one of these. It takes place primarily at evening meals and consists of a security officer sitting in the Dining Hall for 45 minutes, watching students eat. The officer guards the walls, ceilings and floors from flying pasta and other foodstuffs, and stands ready to identify students who "accidentally" drop yogurt on the heads of others or see fit to throw food around. In a similar vein, officers are also called upon to check cultural events to make sure members of the audience don't talk out loud or shout obscenities during the performances. These are tasks security officers hardly enjoy and it is unfortunate that anyone has to fill such a role on a college campus.

With some students, security's favorite role is that of "verbal punching bag." This role is most often played out late at night when a student (usually fueled by his or her favorite brand of "liquid courage") verbally lashes out at a campus security officer. The student may have been identified by the officer as being guilty of a violation of college policy or may have an "axe to grind" from a prior incident. The person may have had a fight with their boyfriend or girlfriend, or may have felt they were treated unfairly in dealing with a professor or administrator. In any case, the security officer becomes the target for the student's rage and a verbal tirade ensues. The student uses every obscene word they can think of, knowing full well the officer's only recourse is to write an account of the incident and hope that the student is sufficiently disciplined. This is one role that is truly unnecessary and creates only bad feelings that heal slowly, if at all (apologies a week later just don't cut it). Incidents of this kind do not directly involve a large number of students. Many students are aware these incidents take place, yet, I hear no outcry regarding the fairness and propriety of this activity.

The message I hope to deliver here is not one of "we're right, you're wrong" or "keep your comments to yourself". Students have a fundamental right to question what is going on in their school. This questioning, however, should occur at the proper time while in a sober state. It is my hope that students will take the time to get to know some of the security personnel. The security officers, who fill many roles, are struggling to serve you, their public. Like anyone, they operate most effectively when they feel they are appreciated.

Edward C. Bradway
Director of Safety and Security

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Crime Statistics for the College Community

Number of Occurrences of Selected Crimes – Dudley Campus

| Crime | 89-90 | 90-91 | 91-92 |
|---------------------|-------|-------|-------|
| Homicide | 0 | 0 | 0 |
| Rape | 0 | 1 | 0 |
| Robbery | 0 | 0 | 0 |
| Aggravated Assault | 0 | 1 | 1 |
| Burglary | 3 | 9 | 14 |
| Motor Vehicle Theft | 0 | 0 | 1 |
| Hate Crime | 0 | 0 | 0 |

Number of Arrests for Selected Crimes – Dudley Campus

| Crime | 89-90 | 90-91 | 91-92 |
|--------------------|-------|-------|-------|
| Alcohol Violations | 1 | 0 | 1 |
| Drug Violations | 1 | 1 | 4 |
| Weapons Violations | 0 | 0 | 0 |

Number of Occurrences of Selected Crimes – Branch Campuses, 91-92

Auburn Campus

| Crime | Occurrences |
|---------------------|-------------|
| Homicide | 0 |
| Rape | 0 |
| Robbery | 0 |
| Aggravated Assault | 0 |
| Burglary | 0 |
| Motor Vehicle Theft | 0 |
| Hate Crime | 0 |

Southborough Campus

| Crime | Occurrences |
|---------------------|-------------|
| Homicide | 0 |
| Rape | 0 |
| Robbery | 0 |
| Aggravated Assault | 0 |
| Burglary | 0 |
| Motor Vehicle Theft | 0 |
| Hate Crime | 0 |

Leominster Campus

| Crime | Occurrences |
|---------------------|-------------|
| Homicide | 0 |
| Rape | 0 |
| Robbery | 0 |
| Aggravated Assault | 0 |
| Burglary | 0 |
| Motor Vehicle Theft | 0 |
| Hate Crime | 0 |

Number of Arrests for Selected Crimes – Branch Campuses, 91-92

Auburn Campus

| Crime | Occurrences |
|--------------------|-------------|
| Alcohol Violations | 0 |
| Drug Violations | 0 |
| Weapons Violations | 0 |

Southborough Campus

| Crime | Occurrences |
|--------------------|-------------|
| Alcohol Violations | 0 |
| Drug Violations | 0 |
| Weapons Violations | 0 |

Leominster Campus

| Crime | Occurrences |
|--------------------|-------------|
| Alcohol Violations | 0 |
| Drug Violations | 0 |
| Weapons Violations | 0 |

All statistics are computed for August 1 through July 31.

Branch Campuses

Nichols College operates branch campuses in Auburn, Southborough and Leominster. The local police department in each jurisdiction provides police services to the branch campus and crimes should be reported to them.

This report was prepared in response to the Crime Awareness and Campus Security Act of 1990.

1991-92

NICHOLS COLLEGE



Your Office of
Safety and Security

The Nichols College campus is a small community within the rural town of Dudley. The serenity and relatively small size of the campus population could create the illusion that Nichols is sheltered from real world problems such as crime. Historically, there have been few violent incidents on the Nichols campus, but it would be unrealistic to believe that violent crime is impossible anywhere.

The Office of Safety and Security exists to help provide a safe environment for the students, faculty, and staff to work and study. It is recognized, however, that the responsibility for crime prevention does not rest solely with the College administration or campus security authorities; it is shared with all members of the community. The success of any prevention effort depends largely on each person following sound security practices and recognizing and reporting suspicious or criminal activity to the security staff. A truly safe campus can only be achieved through the cooperation of students, faculty, and staff. This brochure is part of our effort to ensure that this collaborative effort is successful.

Edward C. Bradway
Director of Safety and Security

Your Security Office

The security Office at Nichols College is staffed 24 hours per day, seven days per week throughout the school year. Located in the lower level of Alumni Hall, the Security Office is open 8:30 AM to 4:30 PM, Monday through Friday. In order to report a crime or other emergency, Security personnel can be reached at any time via telephone at 949-0737.

Staff Training and Relationship With Local Authorities

Most Nichols Security Officers have attended training academies sponsored by the Massachusetts Association of College and University Public Safety Directors and given under the control of the Massachusetts Criminal Justice Training Council. On the job training for the officers has been supplemented by medical training to the First Responder level. Courses in investigation, the management of aggressive behavior and the PR-24 self-defense baton are made available to selected officers. Nichols Security Officers do not carry firearms of any kind and officers do not make arrests. The Security Department does maintain a working relationship with the Police Department of the Town of Dudley (the Police monitor the radio frequency used by Nichols). Students are urged to contact both Security and the Dudley Police if they are the victim of a burglary or other serious crime. Security will notify the Dudley Police Department when backup is required or if there is an immediate need for police services.

Security Programs and Services

Security Officers respond to complaints of disturbances, crimes, suspicious persons, motor vehicle-related problems, lock-outs, and to any emergency or request for assistance. Officers are responsible for performing investigations, preparing incident reports, and upholding the rules and regulations of the College, including Housing Regulations and the Standards of Conduct for Students. Officers note security-

related problems such as broken windows and malfunctioning lights and locks on their daily reports, copies of which are forwarded to the Maintenance Department. Services offered include Operation I.D., Vehicle Assistance Service, Escort Service, and Lost and Found. Safety and security programs are a part of an educational effort coordinated by the College throughout the year. The staff of the Security Office works with representatives of the Housing Office to ensure that programs presented in the residence halls are informative and timely. The Director of Safety and Security appears at these programs whenever requested. Each year, new students receive safety and security tips in an information session that is part of orientation. In the fall semester, each freshman receives a copy of the Nichols College Personal Safety and Crime Prevention Handbook. New employees receive this booklet and it is available at the Security Office for other students. Pamphlets and brochures on a wide variety of crime prevention topics are available at the Security Office, and crime prevention videos may be borrowed by any member of the College community. The Director of Safety and Security maintains an "open-door" policy and will speak with any concerned individual or small group about crime prevention or safety concerns.

Access to Campus Facilities

With the exception of residence halls, most College facilities are open to the public during the day and evening hours when classes are in session. When the College is closed, buildings are locked and only faculty, staff and students with proper ID are admitted.

The entrances to residences housing female students are locked after 7:00 PM. Both male and female wings of Shamie Hall are locked at 7:00 PM each day, and a security staff member monitors guest traffic in the lobby. The outside doors to residence halls housing males are not usually locked. Each Nichols resident student is issued a key that can be used to gain entry to the front door of their building and to their individual room.

Alcohol and Drugs

The College community recognizes that abuse of alcohol and other drugs as potential health, safety, or security problems.

The College, therefore, is pledged to comply with the Drug Free Workplace Act (1988) and the Drug Free Schools and Communities Act Amendment of 1989 which require that programs be adopted to prevent the use of illicit drugs and the abuse of alcohol by students and employees. Nichols College:

1. requires standards of conduct that prohibit the unlawful possession, use, manufacture or distribution of drugs and alcohol by students and employees;
2. provides a description of appropriate legal sanctions under local, state and federal law for the unlawful possession or distribution of illicit drugs or alcohol;
3. offers information and counseling about health risks associated with drug and/or alcohol abuse. Any employee needing information and guidance is encouraged to contact College resource programs, i.e. the College Employee Assistance Program which provides services without charge;
4. maintains a progressive disciplinary code up to and including expulsion or dismissal for cause for violation of these laws.

Detailed materials assuring College compliance with Federal Legislation regarding Alcohol and Drugs are available in the following offices:

Day Students – Student Services

Evening Undergraduate Students – Continuing Education Office

MBA Students – MBA Office

Faculty and Staff – Business Office



Andrea Dixon Waves Before Getting on Line.



Mike Kaplan, Francesco Mayrhofer try to stuff Matt Desimore.



Andrea, Lori & Colene show us what cafe socializing is all about!

Faculty

year.
Fred Frabotta is teaching Music Fundamentals and Music Appreciation. He did his undergraduate work and received his Masters Degree from Catholic University of America in Washington D.C. He has taught private voice lessons for 25 years, he is a choir director, has directed musicales, and has sung in many different operas and with orchestras.

Stanley Schoulcraft is teaching in the Management Department.

We sincerely welcome everyone to the campus.



FROM HELL

Western Star, the newspaper for Western Oregon State College in Monmouth, interviewed dozens of students about their experiences for a recent story about living situations that are less than perfect.

One student said he found a roommate rummaging through his drawers. "I'm just looking for drugs," she announced. Another student came home to find his roommate having sex with someone -- on HIS bed, no less.

One unfortunate student reported that his roommate did his laundry only once the entire semester, and an ever-growing mountain of dirty clothes threatened to take over the small room.

The roommate problem is taken so seriously at Hood College in Frederick, MD., that Barbara Engram, director of counseling, wrote the "Roommate Negotiation Workbook."

"It is only necessary (for roommates) to understand each other and respect each others' rights. It is not necessary that you have the same feel-

ALUMNI EVENTS

By: Alicia Paquette

There are a couple of upcoming events from the Alumni Office. One of these events is the annual Alumni Career Day. This is a day devoted for Nichols Alumnus to come back to campus and tell of their jobs and life in the real world. It is a great opportunity for students to ask questions of people who have graduated from Nichols. This event will be held on Tuesday, October 19, from 9:30 a.m. - 2:00 p.m. in the Ingraham Room.

Also coming up is the Alumni Phonathon. This gives students a chance to earn extra spending money and to talk to Alumni over the phone. This is lots of fun for all involved. The dates are: Monday, October 18 - Thursday, October 21; Sunday, October 24 - Thursday, October 28 and Monday, November 1 - Wednesday, November 3.

If you have any questions regarding any of these events please contact Kim Canty, Director of Alumni Affairs at ext. 219 or stop by the Alumni Office in Conrad Hall.

book says.

Hood College offers three procedures for roommates to work out problems. Negotiation is used when issues are not of major importance and when the students are not particularly emotionally upset.

Mediation involves an outsider and is used when negotiation fails and issues have reached crisis proportions. Arbitration, the last step available for Hood students, is when an outsider meets with each roommate individually and sets rules that govern the area of conflict.

"Even when roommates have already decided they will not live together in the future, the process can be a valuable learning experience and enables people to terminate a roommate relationship with dignity and

Security News!

This summer, Sandro Foresta and Eric Sergel joined the staff of the Office of Safety and Security as part-time security officers. Officer Foresta has previously been employed by Nassau County (NY) as a Police Officer. Officer Sergel is a graduate of Westfield State College with a Bachelor of Science degree in Criminal Justice.

In other news from the Office of Safety and Security, Security Officer James Day has been promoted from part-time to full-time. During the summer, Officer Day completed a one-week training course given by the Tri-State Academy at Middlebury College, Middlebury Vermont, receiving instruction in the Management of Aggressive Behavior, Investigation, Community Relations and Domestic Violence.

Security Officer James Crosby has recently completed an extensive nine-week training course for campus public safety officers sponsored by the Massachusetts Criminal Justice Training Council. Among the topics covered were CPR and First Responder First Aid, Criminal Law, Constitutional Law and Self Defense.

Handwritten note: *Handwritten 11/9/93 > Oct 9 1993 P 4*

Security Brochure Available

By: Edward C. Bradway,
Director of Safety and Security

Acting in Compliance with The Campus Crime and Security Act of 1990, the Nichols College Office of Safety and Security has developed an informative brochure about security at Nichols. The brochure contains information on a number of topics, and includes crime statistics for the main campus and the branches in Auburn, Southborough and

Nov. 19, 1993

BISON

The Bison



NEW FACES ON CAMPUS...

The New Faces On Campus
By Germaine Siefert/Alicia Paquette

By now many of you have noticed that there are two fairly new faces on campus. The Nichols Security is proud to say that there are two new additions to this "happy" family.

Mark Landry, a graduate from Air Force Community College, will be working here part time. He is replacing Jim Crosby, who is on leave until November 9th. Mark will then be spending more time behind a desk than in the security car. He will be the new Shamie Desk Officer.

Eric Sergel, also a new part time officer, graduated from Westfield State with a bachelor's degree in Criminal Justice. He previously was employed as a security officer at Ace Warehouses.

I'm sure many students are happy to see Jim Crosby around campus again. Jim was on a military assignment in Florida covering for a personnel officer who was in Somalia. Jim's first day back was November 9th. We are all glad that Jim is back, he was greatly missed by all.

The Bison staff would like to apologize to John Letendre for leaving him out in the first issue of the Bison. John was a security guard at Nichols for five years. He recently left Nichols this past summer for a job at Bose Corporation. John filled in part time earlier in the semester until part time and full time replacements were found. "John was here at Nichols from the start. He was an officer that could be trusted with anything and is missed," said Ed Bradway. Farewell John, I'm sure many of the students here greatly miss your friendly, familiar face.



"Friends Make A Difference"

"Friends make a difference" is the slogan of the national BIG BROTHERS/BIG SISTERS program. Few things are as rewarding as being a BIG BROTHER or a BIG SISTER. Imagine knowing that you really make a difference in someone's life. And having fun doing it!

Being a volunteer is easy. It takes only a few hours of your week. The time frame is flexible and the commitment is for one year. The friendship can last a lifetime.

IT'S UP TO YOU!

Student Handbook 1998-99 (first mention 1987/8 Handbook)

Economics Club - The Economics Club of Nichols College provides an equal means of involvement in economics for both the faculty and student body. Lectures, informal faculty-student discussions, and debates on current economic issues enhance public knowledge of economics. Any student who possesses an interest in economics, regardless of academic concentration, is invited to become a club member.

Finance Club - The Nichols College Finance Club is dedicated to providing a sustained interest in and an understanding of every facet of finance. Through exposure to personalities and institutions engaged in the practice of finance, members relate the real world of finance to classroom presentations.

Green A. - "Global Awareness of Environmental Activities" is a student organization promoting knowledge and concern regarding the abuse of our planet's fragile environment. On campus, they organize and operate recycling efforts, write newspaper articles on environmental issues, conduct fundraising for their programs, etc.

Management Club - The Management Club provides a focus for students interested in the career field, to participate in field trips, guest speaker programs, and informal social events and related activities.

Marketing Club - The Nichols College chapter was formed to foster the interest of students in the field of marketing. Business leaders who are actively engaged in some aspect of marketing speak to the campus community. Students participate in marketing simulations and other projects with members of the collegiate chapters in the Boston area. Members may participate in Boston A.M.A. chapter activities which provide them more exposure to marketing techniques.

Psychology Club - The Psychology Club brings together students who are interested in this field at Nichols as well as others who share an interest in this academic discipline.

Republican Club - The Republican Club invites all students to join who are interested in national and local politics and related issues, and who share concerns and philosophic values of the Republican Party.

Stage Company - This organization promotes student interest in theater. Productions are open to the public. Student members have the ability for casting, direction, props and production.

*THE OFFICE OF SAFETY AND SECURITY

Nichols College campus is a small community within the rural town of North Ferrisburgh. The serenity and relatively small size of the campus population create the illusion that Nichols is sheltered from real world problems such as crime. Historically, there have been few violent incidents on the Nichols' campus, but it would be unrealistic to believe that crime is impossible anywhere.

The Office of Safety and Security exists to help provide a safe environment for the students, faculty, and staff to work and study. It is recognized, however, that the responsibility for crime prevention does not rest solely with the College administration or campus security authorities; it is shared with all members of the community. The success of any prevention effort depends largely on each person following sound practices and recognizing and reporting suspicious or criminal activity to the security staff. A truly safe campus can only be achieved through the cooperation of students, faculty and staff.

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Many Nichols Security Officers have attended organized training academies in Massachusetts or in other states. On-the-job training for the officers has been supplemented by medical training to the First Responder level. In addition, selected officers are trained in investigation, the management of aggressive behavior, and sexual assault investigation. Some Nichols officers are themselves Rape Aggression Defense (RAD) trainers. Nichols Security Officers do not carry firearms of any kind, although selected officers are trained to carry pepper spray and/or PR-24 self-defense baton. Nichols Security Officers do not make arrests. The College falls under the jurisdiction of the Dudley Police Department and the Office of Safety and Security maintains a good working relationship with the local department. Students are urged to contact both departments if they are the victim of a burglary or other serious crime. Security will notify the Dudley Police Department when backup is required or if there is an immediate need for police services.

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also provides many organized and more informal social opportunities that rapidly assimilate new students into the mainstream of the student body and the life of the College.

College Success Workshops. College Success workshops are required for all students on Academic Probation, Academic Suspension Warning, and Academic Warning. The workshops consist of large group meetings on study skills, time management, goal setting, and stress management. Students in the workshops are also required to meet with the Director of Advising Services for one-on-one counseling sessions a minimum of four times during the semester.

Academic Advising and Counseling. Newly enrolled students are assigned initially to academic advisors who are usually faculty from the liberal studies division. At the end of their sophomore year, students are reassigned to faculty advisors in their major department. The Director of Advising Services coordinates those activities in close cooperation with the Registrar. Advising workshops are also conducted for all faculty advisors twice each semester. The Director of Advising Services is also responsible for counseling and remediation interventions with students in academic difficulty and students with learning disabilities. In this effort the Director works closely with the different tutorial labs and related resources.

Campus Ministry. While Nichols is a nonsectarian, private institution, it is not nonreligious. The College proactively encourages the spiritual and moral growth of its students. Since 1982, the Roman Catholic Diocese of Worcester has appointed a part-time campus minister to the Catholic students at the College. The incumbent clergy has also been designated the College Chaplain in an official nondenominational role. He has been provided with resources, including a chapel and residence, with which he pursues his mission. He has brought to the campus, clergy of all religious traditions and works closely with local places of worship to serve the pastoral needs of all our students.

Safety & Security. While Nichols was served for years by a "night-watchman" model, a more formalized program began in 1986 with the hiring of a professionally credentialed Director of Safety & Security. He has provided outstanding service in organizing and supervising a professionally trained, uniformed security department capable of addressing virtually all contemporary safety and security oriented campus issues.

Cocurricular Activities and Student Government. The Student Government Association's (SGA) fourteen-point "Standards of Conduct for Students" is the yardstick for civility and has remained in its current form for more than ten years. SGA's elected officers are encouraged to interact frequently with senior college officials and the trustees. SGA officers, as well as the class officers, and the elected officer positions of approximately thirty student clubs and organizations provide myriad opportunities for developing leadership skills and applying management theory outside the classroom. Student members dominate the Campus Judicial Board as well as the Shamie Hall Judicial Board. The Dean of Student Affairs is the primary mentor to SGA and the cocurricular program.

Athletics. The College provides an ambitious varsity program for men and women. Nine

Bison Beat

Nichols College

November 4, 1994



Ed Bradway

Ed Bradway has been the Director of Safety & Security for a little more than 8 years. His role here is to maintain a safe environment. He also has a say in whom the school hires as security. He looks for those experienced in law enforcement, military, and who are educated individuals.

He says that Homecoming is the most important time to have a full staff, because of all the people on campus. He has to make sure his staff is well trained for certain situations that arise. These situations are rape, escorts, motor vehicle lockouts, and ways of assisting students. Security has an obligation to write students up when necessary and not look the other way. Alcohol is the major cause of problems on campus.

Ed would like to tell the students that Security Officers are not in the Residence Halls just to write people up. He encourages Security to go to the dorms and meet the students personally. Ed works with such a small staff, that they all work well together. "We are here to help the students, not punish them." If we can cut down on alcoholism, vandalism, domestic disturbances, then we could all have a good time.



Mary Jo Simonds

Mary Jo is the secretary to the Director of Safety and Security. Her job is to keep the officers updated, handle parking tickets, registration of motor vehicles, crime statistics, and much more.

boring. There is always something exciting going on. Her least favorite part of the job is the way students swear at her when they get a ticket. She feels the student perceive security as being "out to get them".

Since she has been here, she has seen many changes in security. These changes include more educated officers. Because of this, security has been getting a lot more respect.

The most important aspect of her job is keeping officers up to date with information which they need to do their job. She wants students to know that, "students don't have to be scared of security. They are here to help. Don't forget, we are people too. I also don't like to see security being called



Officer Mark Landy

Mark Landry is 24 years old. He attended the military and the Community College of the Air Force, where he majored in Criminal Justice. He was in the military for 6 years and currently is a single man.

He states that "I wanted experience in dealing with a large number of people in different situations".

He has worked at Nichols for two years now. As well as being in the military, Mark is also a firefighter and an EMT. He finds Nichols to be an interesting place to work.



Officer Eric Sergel

Eric Sergel is 27 years old. He attended Worcester State College for two years, before transferring to Westfield State College. He graduated in 1990 and earned a B.S. in Criminal Science.

The reasons he gave for coming to work for Nichols were, "It gave me the opportunity for me to advance and gain experience toward my goal in a career in law enforcement".

He has worked here at Nichols for 15 months. "Overall, Nichols has been an enjoyable place to work. People, such as students and faculty have been very friendly."



used to be a bass player for a band for eight years. Her group did shows all over the country.

Her favorite part of the job, is that it is not

to get to know the Security Officers. They are a great bunch of guys. Ed has an open door policy. He is always available to the students.



Officer James Day

James Day is 32 years old. This past year, Jim graduated from the Mass. Criminal Justice Training Council in Burlington, MA. It is a 9 week campus police academy, which he graduated 1st in his class. He also recieved the Academic Achievement Award.

In 1994, he attended the Campus Law Enforcement: Challenges in the 90's at MIT. Here he attended seminars on domestic violence and sexual assault.

In 1993, Jim attended the Tri-state Security Officer's Training Academy in Middlebury, Vt. He has also worked as a fire and safety officer at TJ Maxx Distribution Center and as a "plain clothes detective for CVS, Spags, and Sears.

Jim has been married for nine years and has two children, Ashley and Brittany. He currently resides on campus with his wife and children.

When asked, why he decided on Nichols, Jim said "I have always have been interested in law enforcement and the opportunity arose so I thought I'd give campus law enforcement a try". He has been here for two years and says he enjoys working with the students and believes his reputation reflects that.

Jim ended the interview by stating, "I would like the student body to know that I am approachable and that I do care about the problems that arise on campus. I welcome all questions and will listen to students' opinions."

Nichols Students at Grateful Dead Concert!

Recently, the Grateful Dead played six shows in the Boston Garden from September 27th to October 3rd. Some Nichols students which included Eric Thibodeau, Candice and Manny Amaral attend these concerts. Manny and Eric attended and Wednesday and Saturday shows. Although both shows were excellent, they thought that the Saturday show was better.

After seeing the Wednesday concert they took a chance and drove down to the Garden. They were lucky and got tickets. Eric stated that, "I had never been to a concert, but I always wanted to go. It was really cool!"

The Grateful Dead who perform all over the country, never play the same

show. This is so that fans can come to all the shows and see something different each night. Many people who are classified as "Dead Heads" travel and see almost all of the concerts. "You make an effort to go back, it is that good," said Eric. Most papers give the Dead great reviews.

In Boston, for about five streets before the Garden, there were so many people that the streets were packed. There was not much room to move. People were selling almost anything. There were vendors selling food, sweaters, necklaces, T-shirts, etc. The Grateful Dead concerts are a good time. If you enjoy that kind of music, then everyone would suggest that you attend at least one of their concerts.

Officer Steve Hill

Steve Hill is 22 years old. He graduated from Dean Jr. College. He has worked here for only four months and can be seen every weekend patrolling the campus. Steve usually works the midnight to 8 am shift on Friday and Saturday nights. Every so often you may see him during the week, covering for another officer.

His reason for working at Nichols was that it was similar to the college he went to. When asked how he likes his job, he said that he enjoys it. He also would like to say that, "people need to understand our job a little better. We are here to provide safety for everyone on campus and to do what is in the best interest of everyone here".

Officer Chris K. Noyes, Jr.

Chris is 21 years old. He attended St. Peter Marian High School. After high school, he attended Becker College for a year before transferring to Westfield State College. He went there for his last 3 years and graduated with a Bachelor of Science in Criminal Justice.

He currently is not married but has been involved with his girlfriend for 3 years.

The reason he came to Nichols, was because of the opportunity to gain experience. He has been here for 3-4 months, and he says that the students have been very kind, as well as his co-workers.

Chris can be found Sunday through Thursday nights at the Shamie Desk.

The 1994 Ledger is in!!! The price is \$25 if you would like to purchase one. Contact any member of the ledger or Lynne Delacia, Tara Ploof, and Tanya Graham.

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The BISON Nov. 4, 1994 cont'd

BISON BEAT

October 9, 1995

'lo Cheap Dates !

the school ID's are needed for entering the Registrar's office (and must be presented to and). In addition to these uses, however, your student discounts at the following local

ions)-Free medium soda with sandwich and

soda with 12" sub purchase

r purchase over two bucks

il purchase (unless you get the munchies after

ia - \$2.50 admission Sunday through Thurs-

IR GETS A NEW RMINAL

h unveiled a new convenience for student terminal. With it, students can review degree audit, get a copy of their schedule, etc.

o use. Simply choose one of the above for your last name, ID number, and home, e dashes between area code, exchange, edit takes the longest (about two and a t take about a minute each. You are viewing the information on screen or

isette, "It really helps us - saves a lot of to check their transcripts and cultural."

ALCOHOL POISONING IS A CUNNING KILLER

1 & Gazette Staff

so quickly can kill anyone, experts say. tolerate alcohol better than older adults. adults can be the most vulnerable to

Alcohol is particularly dangerous because it impairs the ability of the drinker to realize when he or she has had enough, Kirby said. "You say, 'This is great. I'll have more.'"

Security Office News

by Edward C. Bradway

Director of Safety and Security

During the summer, activities in the Nichols Office of Safety and Security were highlighted by promotions and staff training.

Effective July 1, Mary-Jo Simonds was promoted to the position of Security Office Coordinator. Mary-Jo has been employed by the Office of Safety and Security for seven and one half years. Her primary duties will revolve around setting up and maintaining databases used by the department, as well as supervision of evening switchboard operations.

Security Officer James Day was promoted to Security Supervisor. Jim has been working for the College since February of 1993, and is a 1994 graduate of the Campus Police Training Academy, where he finished first in his class. Jim will be the department's Training Officer and will supervise evening security operations. He will also lead the department when the Director is on vacation or otherwise unavailable.

In the department's quest to better serve the College, staff members received over 800 hours of training during the summer. Security Officers Eric Sergel and Norman Riel attended the 1995 Campus Police Training Academy, held for the first time at the State Police Training Center in New Brainkee. Both officers successfully completed the nine week training regimen, which included study in subjects such as constitutional law, criminal law, use of defensive tactics and first aid/CPR. Carrying on a tradition begun by Jim Day, Norm was named the class Honor Graduate, signifying his having finished first in combined academic and physical testing. Earlier in the summer, Norm joined Security Officer Pat McCann in attending the Rape Agression Defense (RAD) System instructor's training course.

Students, faculty and staff are urged to congratulate these members of the department on their achievements.

Bison Feb 7, 1996

What Was That All About??

(Security Log Of Nichols College)



It should be noted that this is a log of incidents only. Service calls (lock-outs, motor vehicle lock-outs, jump-starts and other requests for service) are not included here.

December 6, 1995

3:35 PM College employee complains about window in New Dorm being broken. Two college-age individuals were seen fleeing into the building.

5:30 PM Investigation of student being harassed by other students. Two students were identified and referred for disciplinary action.

December 7

12:07 AM Alcohol violation, Shamie Hall. Five individuals were identified and referred for disciplinary action.

7:00 AM Walls of the second floor hallway in Budleigh were vandalized. Derogatory comments toward cleaning service were also printed on the door to a closet. A report was taken.

9:05 PM Alcohol violation, Budleigh Hall. One student was identified and referred for disciplinary action.

December 8

8:55 AM An operating button from the Shamie elevator was recovered from a student room in New Dorm. The occupants of room were referred for disciplinary action.

December 9

1:32 AM Alcohol violation, Budleigh Hall. Two individuals were referred for disciplinary action.

1:42 AM Furniture from Budleigh lounge was retrieved from Center Road.

2:46 AM A student room in Budleigh was entered without permission, and the room contents scattered about. An investigation was conducted but no suspects were identified at this time.

3:33 AM A vehicle without a rear license plate was noted in the Shamie Hall lot. The owner was notified, and the situation was rectified.

11:52 AM A report was written regarding vandalism to items stored in the Shamie Hall basement. The vandalism was originally noted on December 8. No suspects were identified as of this time.

December 10

1:00 AM A Christmas tree was stolen from the Olsen lounge. A report was taken, but no suspects

was recovered, and a report submitted.

3:30 PM College property was recovered from a student, and a report for the record submitted.

4:50 PM Disturbance in New Dorm. Students were throwing screwdrivers in the first floor hallway causing damage to a hallway door. Two suspects were identified and a report taken.

10:40 PM Alcohol violation in Winston. One individual was referred for disciplinary action.

December 15

1:20 AM Residents of a room in Daniels reported a problem with their door lock. The responding officers gained entry to the room by climbing through a window. Maintenance was contacted to repair the lock.

2:38 AM A disturbance on the first floor of New Dorm was dispersed by the responding officers. One student was referred for disciplinary action.

3:00 AM A student noted that a vending machine being dropped on the floor of Budleigh lounge had caused his ceiling light to break. A report was taken and Maintenance notified.

5:51 PM Response to an electrical problem at Annex apartment. The problem was referred to Maintenance.

December 16

1:30 AM Daniels dumpster was tipped over, with 8-10 individuals seen fleeing from the area. A report was taken. The investigation was inconclusive.

1:46 AM Alcohol violation, Budleigh Hall. One individual was referred for disciplinary action.

2:14 AM Alcohol violation, Budleigh Hall. One individual was referred for disciplinary action.

10:09 PM Alcohol violation, New Dorm. One individual was referred for disciplinary action.

11:55 PM An officer observed a vehicle being driven recklessly in front of the Auditorium. The vehicle was stopped and the driver identified as a student. The student was allowed to bring the vehicle back to the Budleigh parking lot. Within minutes, the vehicle was seen being driven again. The vehicle was stopped, and the driver allowed to drive back to campus. The driver was referred for disciplinary action.

December 17

12:59 AM Alcohol violation, Olsen parking lot. One individual was referred for disciplinary action.

1:30 AM Alcohol violation and disturbance (trash can being thrown out a window), Budleigh Hall. One individual was referred for disciplinary action.

1:59 AM The officer on duty observed a window being broken outside New Dorm. One individual was referred for disciplinary action.

December 19

12:30 PM A student reported his car had been vandalized in the Daniels parking lot. Two tires had been slashed. A report was taken, but no suspects have been identified. 8:00 PM Room door in Budleigh kicked in. No suspects were identified.

December 20

3:00 AM Report of student being harassed in New Dorm (physically abused while asleep). The responding officer took information for a report, and provided the student with bedding. One individual referred for mediation of dispute and/or disciplinary action.

2:53 PM Minor motor vehicle accident in the Budleigh parking lot. Information was taken and a report prepared by the responding officer.

December 22

10:00 AM Vandalism reported at Smith Hall. Paint had been sprayed on the front of the building. A report was taken and Cleaning Service notified. No suspects were identified.

December 23

11:15 PM A deer was hit by a car on Center Road in front of Forestry. The officer on duty rendered assistance to the motorist. Dudley Police responded, and the vehicle was towed. There were no injuries to the driver. The deer was destroyed.

December 25

7:50 PM A suspicious vehicle was noted on the campus roadway behind Academy. The driver turned out to be a faculty member. The incident was noted via a report.

December 26

8:00 AM A burned book was noted on the floor in Winston. An investigation was conducted, but was inconclusive.

December 29

11:50 AM Non-functioning emergency lights noted in non-residential buildings. A list of these lights was sent to the Maintenance Dept.

1:35 PM An alcohol violation was noted in a student room in Budleigh. The violation was discovered during a routine room inspection. The owners of the room were referred for disciplinary action.

1:55 PM An alcohol violation was noted in a student room in Budleigh. The violation was discovered during a routine room inspection. The owners of the room were referred for

10:32 PM Alcohol violation and violation of visitation policy noted in Budleigh by the officer on duty. Six students referred for disciplinary action.

January 7

7:22 PM Violation of visitation policy noted in New Dorm by the officer on duty. Two students referred for disciplinary action.

7:49 PM Violation of visitation policy noted in Winston House by the officer on duty. One student was given a fine card and another referred for disciplinary action.

8:11 PM Water leakage noted in Shamie due to an apparent leak in roof. Maintenance was notified.

January 9

1:35 AM A student was found trespassing in Budleigh. The student was referred for disciplinary action.

January 14

5:41 PM Students found entering a room without authorization. Two students were referred for disciplinary action.

January 15

8:45 PM Motor vehicle violation noted (car parked in a fire lane for a long period of time). The vehicle was cited by the responding officer.

January 18

9:20 AM A student in Olsen fell on the front stairs. The student did not require medical attention. A report was taken.

January 19

7:50 AM a smoke detector in Shamie was sounding due to leakage from the roof. Maintenance was notified.

11:25 PM A window was broken out of a room in Shamie as a result of a disturbance. Alcohol was also present in the room (occupants were underage). Three students were referred for disciplinary action.

January 20

12:35 AM Alcohol violation in Budleigh. One student referred for disciplinary action. 2:36 AM Disturbance (loud stereo) in New Dorm. One student referred for disciplinary action.

11:37 AM Burglar Alarm in campus building accidentally tripped by staff member. 10:44 Reference book belonging to Cozant Library recovered from the Budleigh lounge.

January 21

The College has built a driving range off Tanyard Road to supplement its new sports management program.

Dean of Academic Affairs Debra M. Murphy says that students who take the required sports facilities and recreation program marketing and management course will be able to see, first-hand, a sports facility in action.

The sports management program requires students to take three two-credit practica. "The golf course and driving range will provide a forum for students to carry out that course requirement here on campus," said Murphy. The driving range will be monitored by Michael Santa Maria, the golf course manager. There will be 15 to 20 tee spots and a driving distance of 225 yards.

New VP of Enrollment Management is Hired

Bill DiBrienza is Nichols' first vice president of enrollment management. He comes to Nichols from Providence College, which he helped become a national leader in student retention. He has held enrollment management positions at Fordham University and Fairleigh Dickenson University, President James Darazsdi's alma mater.

Town municipal employees and residents enjoyed the eating at Dudley Appreciation Day, August 13.

"In Bill DiBrienza, we have landed a proven enrollment management professional. He will be a key component in reaching our goal of 1,000 full-time students," said President Darazsdi.

Brian McCoy is new Housing & Residence Life Director

Brian T. McCoy is the new housing and residence life director. He had served in the same capacity at Wentworth Institute of Technology. McCoy has a bachelor's degree in psychology from Anna Maria College in Paxton and a master's degree in counseling psychology from Assumption College in Worcester. He is a doctoral candidate (educational policy, research and administration) at the University of Massachusetts/Amherst.

News from the Nichols Department of Public Safety

Campus Security has changed its name to "Department of Public Safety" ... Public safety officer Eric Pearson completed the eleven-week "Special State Police Academy," sponsored by

the Massachusetts College and University Public Safety Directors (MACUPSD). Training was done by state police and other instructors ... Jason Fowler, a graduate of the Zion

November 24, 7 p.m., Main Auditorium; *Amadeus*, December 3, 3:30 p.m., Davis 205/207; Christmas Pops, December 7, 7 p.m., Main Auditorium; symposium, "The Search for Community in the City of the Future," Dec. 9, 7p.m., Davis 205/207; and the Shepherd Hill Regional High School Show Choir, December 10, 7 p.m., Main Auditorium. All events are free to alumni and parents. □

SUGGESTED READING ON THE CHANGING WORLD OF WORK

Where the Jobs Are, by Joyce Hadley, Career Press, Hawthorne, NJ (1995)

The New Rules: How to Succeed in Today's Post Corporate World, by John P. Kotter, The Free Press, New York, NY

Bible Institute, has joined the Department of Public Safety as a part-time officer. Fowler has completed the Massachusetts Criminal Justice Training Council Reserve Intermittent Academy course for Police Officers and is employed full-time at the Grafton Job Corps Center ... Sergeant James Day and officer Norman Riel successfully completed a specialized course in Field Interviewing, presented by Wicklander-Zulawski & Associates.

David H. Roper, Warner

*Ourselves for the 21st
om House* (1992)

use, Director of Career Services

N.S.U. 1997

Campus Safety →

THE ONLINE BISON

2002



January 25 Issue

The New Public Safety

Business Core Undergoing Facelift

Alumni Rejoins Nichols while making a change in her career



This Week

2/1 8:00 pm

The New Public Safety

By Chelsea Bailey

Alumni Hall - Mall Cops? Not quite, the new Public Safety Officers background are Ex-military, Firefighting, CPR trained, EMT's.

As of January 3rd 2002, Nichols College hired Guardsmark to take care of the duties of Public Safety here on campus. They are here for "the protection of life, property, and infrastructure." As was explained to me by Bob Montville, Account Executive of Guardsmark for Nichols College.



"I don't look at myself as Head Of Public Safety. I'm more of a consultant for the college. My job is to work for the campus, and be friends with everyone. I want the transition to be a smooth and easy one. The idea is to have a good working relationship with the students, faculty and staff."

Editors: Kate Robert,
Richard Parenti, Chelsea
Bailey

Last Editions Stories

Be #1 Or #2 Or Be Gone

Nichols Star Reaches New Heights

Finals Week, Coffee, Cookies, and Cramming

THE ONLINE BISON

2002

The New Public Safety. . .cont

By Chelsea Bailey

"Guardsmark has over 17,000 employees nation wide." In addition to working in the private sector Guardsmark is employed by many Community Colleges and one Private College in VT.

"Guardsmark has a very strong ethics code," Bob explained and then pulled out this little black book, almost like a bible.

" This is a book that has all our standing orders, from how to answer a phone to the proper way to handle an unruly person. If at anytime my boss comes for a surprise inspection and I don't have this book on me, or any of the other employees don't have the book on them we get written up." Guardsmark also makes all their employees go through extensive training. All employees furthermore have to produce references that are checked out. Working alongside Bob here at Nichols are Kerry Brown, Jim Day, Melissa Ferschke, Erin Fowler, Chris Normandin, Gary Roy, and Tom Perry, (pictured above).

It was a shock for most students to learn that the old Public Safety was gone when they returned, but Mr. Montville assured me that the employees of Guardsmark have all the same duties as the last Public Safety, and contrary to the rumors, they can search and seize.



"We want to work with you, we're not out to get anyone. All we ask is that you respect us, and respect what we do. We will uphold the law," that law being either the law of the state or the rules of the

Online
Bison
2002

"I applied for an ad I saw in the paper for a part time job because I thought it would be interesting," reminisces Day, amongst a pile of boxes scattered about the floor.

"At that time I was working as a loss prevention officer and doing fire safety for a distribution facility," says the voice who maintains a father type relationship with the students as he speaks into a recorder from behind his desk.

Approximately four and a half months ago the College made its decision to dismantle its in-house Public Safety Department and outsource the function to Guardsmark; a private Massachusetts based Security Company. This announcement left many were concerned that the stereotypical gray pants, blue blazer personal found throughout corporate security would now be responsible for the safety of the Campus Community.

A sigh of relief was felt when it was learned Lt. Day would be taking up a position with the new company to assist in the orientation and training of the many officers new to the College.

"I needed the job, I have bills that have to be paid, and they needed someone to stay," plainly states Day of his choice to seek employment with Guardsmark as he continues. "I didn't think it was fair for everyone to leave these people without any idea of what Nichols College was about and what the students expected."



"Jim's knowledge and dedication were never questioned as his valuable expertise helped make the transition and transfer of service smooth and almost transparent," graciously remarked the Director of Public Safety, Bob Montville when discussing Day's role in the changeover.

When asked his reason for staying in the employment of the College for so long Day responds saying, "I liked the interaction with the students."

With the smirk on his face slowly growing into a full smile Day discusses the growth process of students from freshman to senior year that to him resembles a revolving door. "They [the students] come in and they think they have

college. There will be new policies, not implemented by Guardsmark; they are not here to make rules. That is for the college to do, but they will enforce the new rules and the old ones that may have slipped through. One change that has already been approved by the college is that the fine now for parking in a handicap parking space with out a handicap plate you will be fined \$100, the same amount you would be fined anywhere in the state.

Mr. Montville wanted to say, "Thanks for making us feel welcome and thank you to those who abide by the rules." You can go to the SGA meeting in Davis 205/207 on Wednesday January 30th to ask questions, or just to meet Mr. Montville.

Thank you to everyone in the Public Safety office, Mr. Montville, Jim, Gary, Chris, Tom, Kerry, Erin and Melissa, and welcome to Nichols College.

Business Core Undergoing Facelift. . .cont

by Richard Dean Parenti

The classes being introduced include Business and Society, a freshman level class in which students learn the inner workings of the business world through a simulated company project and a Principles of Management Information Systems course that will introduce and acquaint business students with computer technology. This presents a new team taught approach as well.

Lastly the course Operations Management will be revamped and moved to the Mathematics department. Downs, when discussing the redesign was careful to point out, "the key thing is this course is moving out of the management major to all business students and being modernized," going on to say, "It will be taught more from a quantitative point of view but its not a math course, it's a course in management decisions making using formulas." It is hoped a mathematics professor with business experience, such as Dr. Thomas Martino will instruct this future prerequisite for strategic management.



When asked whether upperclassmen in the business curriculum should be concerned that their education does not cover some of the subject matter made part of the new curriculum Downs insisted it would not saying, "specific things that you have only been exposed to on a nodding basis your going to learn when you get out there." Changes such as those

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The College spends considerable time and effort on campus-wide safety and security issues, and we continue to prepare for the unexpected. All of our residence halls have complete fire alarm systems that include 100% sprinkler coverage and hard-wired smoke detection systems. The condition of our outside lighting is regularly reviewed, and emergency call boxes have been placed throughout the grounds.

All of the functions related to campus security are currently outsourced to Guardsmark, Inc. The Department of Public Safety exists to help provide a safe environment for students, faculty and staff for their work, study, and relaxation. Uniformed officers and management staff members staff the campus 24 hours per day, 365 days per year. Their duties are wide ranging, from the protection of life, property and infrastructure to day-to-day customer service-oriented programs such as room lockouts, vehicle assistance calls, ride programs, and basic building maintenance service requests. Additionally, the Director of Public Safety promotes the overall safety of the campus by chairing the Nichols College Safety Committee and being directly involved in many programs on the campus.

Public Safety's mission is further supported by the residence life on-call system. Four professional and 23 student staff members are available to assist students throughout the year. Professional staff members, including resident directors and assistants and Public Safety officers, are responsible for the campus community, while the campus is open to students, as soon as the Office of Housing & Residence Life closes at the end of the work day. Student staff members provide additional coverage in each of the residential areas. Staff members are trained in crisis response, confrontation and documentation, and basic counseling skills. They are able to address a range of situations, including egress alarms, sexual assault, and homesickness.

The College complies with all regulations of the Commonwealth of Massachusetts Executive Office of Environmental Affairs, and the United States Environmental Protection Agency (EPA). In the past decade, the College has taken numerous steps to assure a healthful environment. Prior to a 1998 deadline, all underground fuel storage tanks were removed or upgraded. The College currently maintains only one of these tanks, and it is scheduled to be removed this year. In conjunction with the EPA regulations on oil pollution prevention the College maintains a Spill Prevention, Control and Countermeasures Plan certified by a professional engineer. The College has received approval from the Department of Environmental Protection, Bureau of Waste Prevention, Division of Air Quality to operate all of our fuel oil combustion sources under a 25% emission cap. The College is also a participant in the EPA Water Alliances for Voluntary Efficiency Program. The College has conducted numerous courses for employees on safety related issues such as lockout-tag out, bloodborne pathogens, HAZCOMM (Hazardous Materials in the Workplace), ladder safety, and mower safety. We also maintain building-specific "Right to Know" stations wherever hazardous chemicals are stored.