

Check it out!

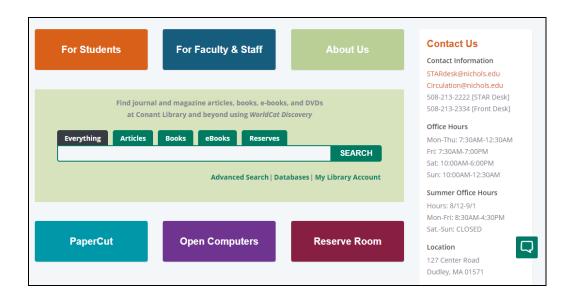


Fall 2019

WHAT'S NEW?

NEW WEBSITE!

The Library has a brand new website at https://hub.nichols.edu/departments/conant-library. For many, the website is the first, and sometimes only, connection with the Library. More than a collection of books, we offer a wide array of tools and resources for students and faculty who count on us to provide the information they need to succeed. We hope you will take a moment to check it out; we think you will agree our newly designed, user-centered website provides much-improved access to our resources!



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How Are We Doing? Results of 2018/2019 Satisfaction Survey

Every two years, Conant Library surveys undergraduate students to gather information about their level of satisfaction with our services and resources. As many of you will recall, last year the Library conducted a student satisfaction via the PDS classes. A total of 844 surveys were collected and analyzed. When asked about their overall satisfaction with the Library, 98.5% indicated they were 'Satisfied' to 'Very Satisfied'. Other results indicated students were most satisfied with our service desk help (STAR Desk – 98%, Front Desk – 97%), research assistance (97%), and the Library as a place to study (96%). You also appreciated our Textbooks on Reserve (97%), the availability of computers, the ability to borrow devices (97%) and our group study rooms (95%).

98.5%

Satisfied to Very Satisfied

Top suggestions for improvement included: more group study rooms, updating the appearance, website navigability (which we hope we've accomplished with the new website!), and more textbooks. As always, if you have suggestions for how we can improve your library, please let us know! (For the full *Satisfaction Survey Report*, go to: https://hub.nichols.edu/departments/conant-library-about and scroll to the bottom.)

For the latest library alerts, hours, events, etc. follow us on



@NCConantLibrary!

TUTORS IN THE LIBRARY TUESDAY & /WEDNESDAY EVENINGS



We're happy to announce that two tutors from the Academic Resource Center (ARC) will be available in the Library from 7 to 9 PM on Tuesdays and Wednesdays. The tutors are: Megan Nathanson and Richard March on Tuesdays and Michael LaFlash and Stephen Valade on Wednesdays. Their Library OFFICE is located across from the Front Desk on the Main Floor.

SPEAKING OF ASSISTANCE...

Struggling with a challenging research assignment or need some help citing your sources or integrating your research into your paper? The Library can help! To sign up for a personal appointment with a librarian go to the 'For Students' page on the Library's new website [https://hub.nichols.edu/departments/for-students] and click on the 'Research Help From A Librarian'.

WHO YA GONNA CALL?

WHAT THE 'HEC'?

If you search the Library's online catalog for books on entrepreneurship or starting a new business you might notice that a lot of your results start with the Call Letters HEC. This is not a standard Library of Congress classification number (letters and numbers which academic libraries use to organize their books, generally so that books on the same topic are grouped together) but one we've created for a special collection, the Richard L. Hilliard Entrepreneurial Collection. Associate Professor 'Rick' Hilliard taught management and entrepreneurship at Nichols for almost 30 years before retiring in 2015. Before and after his retirement Rick has frequently and generously donated money to support the College, including specific gifts to the Library. A number of years ago the Library created this special collection to honor his years of service and generosity. You will find the 'HEC' books in a separate bookshelf on the left hand side, back corner, of the Upper Floor.

SUGGEST A PURCHASE!

Want a copy of the soon-to-be released book by your favorite author(s)? While the Library gives priority to curriculum-related materials that could be useful for course assignments, we are also happy to take suggestions for **fiction** and **non-fiction** books. We have a new 'Suggest a Purchase' link on the Library's new 'hub' portal [https://hub.nichols.edu] in both the 'For Students' and the 'For Faculty & Staff' pages! (BTW, you'll find many of our newer fiction (general, suspense, sci-fi, graphic novels/Manga, and more) on the shelves nearest the Circulation Desk.)

NEW ART

Our featured artists for Fall 2019 are:

Christopher O'Connor –A lifelong artist and resident of Worcester, Chris's creative outlets in the past have included painting and metal work but his main artistic passion is photography. He says: "Every day I enjoy looking through the lens of camera. I find it exciting to make images with angles or views that you seldom see and or have given thought to. I embrace and try to use the constantly changing technology to create different tones that give images a different look, feel or thought. My photography consists of landscape, architectural, night photography, products and portraits."

Karen Reid studied at the Art Institute of Boston, the South Shore Art Center in Cohasset, MA. The Fuller Museum in Brocton, MA, The Danforth Museum in Framingham, MA and The School of the Museum of Fine Arts in Boston, MA where she earned her diploma in Fine Arts. She has studied many forms of fine art including drawing, painting, ceramics and monoprint. Presently her work centers on drawing and painting using oil paint, watercolor, wax and charcoal. You'll find a sample of her art on the Top floor!

TOO NOISY? HELP IS JUST A CLICK AWAY!

Is the music coming from the guy with earphones six seats away interfering with your concentration? Wish somebody would come and tell the cellphone user to be a little quieter? That group "discussion" getting way too loud? There is a **chat widget on all library computer desktops**; should you wish to report too much noise in the Library anonymously or have some other issue you should get a quick response between 7:30am and 12:30am. M-TH and 7:30am to 3:30pm on Fridays.



Meet Our Circulation Desk Team Leader: Michael Hansen

Hello everyone! My name is Michael and I am the new team leader for the circulation desk. I am a senior here at Nichols College and this will be my second year behind the circulation desk. I am an Economics major here at Nichols and my favorite thing about the library is that it gives people the tools to help them succeed here at Nichols!

If you have any questions about the library feel free to come up and ask!